



2, ST MARY STR, BIRKIRKARA, MALTA, EUROPE. MOB: +356 7901 1566 TEL: +356 2189 6396

[OPERATIONS@HOTEL-ACCOM.COM](mailto:OPERATIONS@HOTEL-ACCOM.COM)

## HOTEL-ACCOM.COM TERMS & CONDITIONS

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1. [www.hotel-accom.com](http://www.hotel-accom.com) acts as an online reservation system on behalf of our Hotel / accommodation Suppliers represented on our website or external website pages.
2. [www.hotel-accom.com](http://www.hotel-accom.com) does not operate, own or manage any of the services provided and only acts as an online reservation booking system for our Suppliers.
3. Once you have made a booking with [www.hotel-accom.com](http://www.hotel-accom.com) your contract will be with the hotel / accommodation booked (Please refer to Supplier's Terms & Conditions at checkout stage).
4. All bookings made through [www.hotel-accom.com](http://www.hotel-accom.com) are instant bookings and do not need to be reconfirmed.
5. The total price shown on the booking page is the final total price that you will pay unless stated in the Hotel accommodation description.
6. A 10% non refundable & non transferable deposit is charged at time of booking to guarantee your reservation; the 10% deposit will be deducted from the total cost of your booking as shown on your reservation confirmation voucher.
7. The Supplier may charge or pre-authorize your credit card as per Supplier's cancellation policy (Please refer to Supplier's Terms & Conditions at checkout stage).
8. The 10% deposit is non refundable & non transferable in the event of you cancelling or amending a booking.
9. All cancellation & amendments are to be made with the Supplier direct.
10. Whilst every effort is taken to ensure that the information supplied by the supplier is up to date and accurate at all times, [www.hotel-accom.com](http://www.hotel-accom.com) cannot be held responsible for any services or facilities not available at your booked accommodation.
11. [www.hotel-accom.com](http://www.hotel-accom.com) will only accept reviews from Customers who have booked through [www.hotel-accom.com](http://www.hotel-accom.com)